

**Training Delivery  
Department Lead**  
  
**Rhonda  
Gladfelter**

**Training Delivery Unit  
Lead**  
  
**Jennifer Kerr**

**Training Delivery Unit  
Lead**  
  
**Mike Danner**

**Training Delivery Unit  
Lead**  
  
**Crystal Bittinger**

**Curriculum & Instructional  
Specialist**  
**Claudia Witmer**  
  
**Statewide Training Specialist**  
**Brandie Gilbert**  
  
**Administrative Assistant**  
**Sue Castles**

**Training Specialists**  
  
**Jessica Shiffler (SE)**  
**Lacey Rapini (C)**  
**John Suhina (W)**  
**Josh Foose (NE)**

**Administrative Support**  
  
**Rachael Ickes (registration)**  
**Chris Burger (data entry)**  
**Lolita Jiggetts (boxes)**  
**Amy Holmes (boxes)**  
**Andrea Seachrist (Philly)**