

## Skills Observation Checklist "Reaching for Feedback"

Task	Observed	Comments (Motivational & Constructive)
1) Caseworker's body language showed support and that he/she was paying close attention to the client, without being intimidating or threatening.	Yes No Not Sure	
2) Caseworker used minimal encouragers (Uh huh, Hmmm, I see...) to support the client's sharing.	Yes No Not Sure	
3) Caseworker asked direct questions to check into what the client was <u>feeling</u> .	Yes No Not Sure	
4) Caseworker asked direct questions to check into what the client was <u>thinking</u> .	Yes No Not Sure	
5) Caseworker used reflective comments to display an understanding of the client's sharing.	Yes No Not Sure	
6) Caseworker acknowledged the sharing in some way, perhaps thanking the client for sharing thoughts and feelings.	Yes No Not Sure	