The Casework Relationship/The Casework Interview

#1

Prepare for the Work:

Tune in to Self
Tune in to Others
Check law, regulations, policies & procedures

#2

Begin the Work:

Establish the relationship
Clarify purpose & role
Manage protective authority
Assess safety, strengths, risks & needs
Reach for feedback
Contract for change
Plan how the changes will be made

#3 Do the Work:

Support the Change Process
Help the family to make the needed changes
Solution-focused Questioning
Communicate information
Reach inside of silences

#4

End the Process:*

Summarize
Assess Progress (with the family)
Evaluate Process (with the family)
Identify next steps
Transition to Supports
Transfer or Close the Case
Do documentation

(*Can happen at any step in the process)