

Module 3: Using Interactional Helping Skills to Develop Caseworker/Client Relationships

Guide to Overheads

Section I:

Overhead #1: Learning Objectives (1 pages)

Overhead #2: Agenda (1 page)

Section II:

Overhead #3: Tuning in to Self (1 page)

Overhead #4: Questions–Tuning in to Self (1 page)

Overhead #5: Tuning in to Self: Applying the Skill to Casework Practice (1 page)

Section III:

Overhead #6: Tuning in to Others (1 page)

Section IV:

Overhead #7: Stereotypes (1 page)

Overhead #8: Culture (1 page)

Section V:

None

Section VI:

None