

# Using the Interactional Helping Skills in Child Welfare

- **Tuning in to Self**
- **Tuning in to Others**
- **Clarifying the Worker's Purpose and Role**
- **Dealing with Issues of Authority**
- **Reaching for Feedback**
- **Questioning**
- **Reaching Inside of Silences**
- **Communicating Information**
- **Summarizing**