

Script #1

Worker: Hello, I'm Mr./Mrs. Worker from ABC County. I noticed that there is no address on this door. Is this 1234 Main Street?

Person: Yes.

Worker: I am here to see Mr. Smith. Is he in?

Person: No!

Worker: Could you tell me where he is or what time I can reach him?

Person: No, I haven't seen him lately.

Worker: Could you tell me if he lives here?

Person: Yes he does, but we haven't seen him for about a week.

Worker: Does he receive his mail here?

Person: Yes.

Worker: For the last week, I have been trying to reach Mr. Smith by phone here, but no one has answered. Is the number here 222-2222?

Person: Yes, it is.

Worker: Would you mind telling me who you are?

Person: Yes, I am his friend, (give name).

Worker: Do you live here?

Person: Yes, I do.

Worker: Here is my card. If you see Mr. Smith, would you ask him to contact me at this number as soon as possible?

Person: Yes, I will.

Worker: Thank you for your help.