

# Observations

## Past Successes

- What were Mr. Toker's past successes?
- How was this approach used in this dialogue?
- Why do you think the worker used this approach?
- What will the worker need to do next?
- What do you think about this approach?
- How might you use it in your own case practice?



## **Observations (continued)**

### **Miracle question**

- How did the worker ask the miracle question?
- What did the client say about how her life would be different?
- Why do you think the worker used this approach?
- What other follow-up questions might the worker have asked?
- What do you think about this approach?
- How might you use it in your own case practice?

## **Observations (continued)**

### **Scaling Questions**

- How did the worker ask scaling questions?
- How did the client respond?
- Why do you think the worker used this approach?
- What other follow-up questions might the worker have asked?
- What do you think about this approach?
- How might you use it in your own case practice?