

## CASE PLANNING FLOW CHART THE CASEWORK PROCESS

RELATIONSHIP.....	Assessment	Goals/Objectives	Intervention Activities	Implementation of Case Plan	Reassessment
A cooperative relationship wherein the Child Welfare Professional enables and supports a client's efforts to make positive changes in behavior and life situation.	A mutual process of gathering pertinent data about family needs, problems, resources, and strengths. Data is used to identify causal and/or contributing factors to family problems and to formulate conclusions about <u>WHY</u> problems exist.	Goals and objectives are statements of desired outcomes. <b>Goals</b> are broad statements of direction. <b>Objectives</b> are concrete, measurable, observable ends designed to reach a goal and eliminate the assessed needs or problems.	The intervention plan lists the necessary steps and activities to achieve goals and objectives. The plan identifies <u>WHO</u> , should perform the activities, <u>WHERE</u> , <u>HOW</u> , and within what frame. ( <u>WHEN</u> ).		Each component of the plan is reviewed to determine its current relevancy and the success of interventions. Revisions are made as needed. Identification of needed changes prompts a return to the assessment stage, with subsequent resetting of goals and activities.
Casework is dependent upon the existence of a relationship. The client must be <u>engaged</u> .	Assessment provides the rationale for all case goals and plans.	Goals and objectives describe what should be done.	Gives direction to casework activities. The plan should be agreed upon by Child Welfare Professional and client.		Resolution of problems results in termination of casework activities.

**APPLICATIONS OF CASEWORK PROCESS TO CHILD PROTECTIVE SERVICES  
ABUSE/NEGLECT REFERRAL: CHILD SERVED AT HOME**

<b>RELATIONSHIP</b>	<i>Assessment</i>	<i>Goals/Objectives</i>	<i>Intervention Activities</i>	<i>Implementation of Case Plan</i>	<i>Reassessment</i>
<p>Child Welfare Professional engages parent into a cooperative relationship with agency to protect child and enable maintenance of child in own home.</p> <p>Child Welfare Professional uses strategies to develop trust and confidence of client.</p> <p>Child Welfare Professional defines agency as supportive, helpful and concerned with keeping family together. Child Welfare Professional also clarifies authority and mandate to protect child if parent is unwilling to work jointly to solve problems.</p>	<p>Child Welfare Professional assesses specific factors which have caused or contributed to the development and perpetuation of child maltreatment in the family. These include: personal, interpersonal, and environment factors, family strengths, children's and parents' needs. Data collected should explain WHY abuse or neglect are occurring in this family.</p> <p>Assessment data is used to 1) determine risk to the child if he remains at home; and 2) to identify key areas for which services should be planned.</p>	<p><b>GOALS:</b> Maintain the child in his own home. Assure that he will be protected.</p> <p><b>OBJECTIVES:</b> Includes statements of all necessary outcomes which will assure the child's safety within his own home and which will promote change in the family to eliminate abusive or neglectful parenting.</p>	<p>Includes activities and services to achieve the goals and objectives. May include activities representative of these services:</p> <ul style="list-style-type: none"> <li>* Casework support</li> <li>* Crisis Intervention</li> <li>* Counseling</li> <li>* Intensive Home-Based Interventions</li> <li>* Homemaker/ Home Mgmt.</li> <li>* Parent Education</li> <li>* Protective Day Care</li> <li>* Referral to Community</li> <li>* Case Management</li> <li>* Casework Monitoring.</li> </ul> <p>Intervention plan specifies WHO should perform the activities, WHERE, HOW and within what time frame?</p>	<p>Implementation of Case Plan</p>	<p>Through formal case plan review, the following should be determined:</p> <ul style="list-style-type: none"> <li>* If goals have been met and child is safe at home without casework intervention. If yes, Close case.</li> <li>* If family still needs agency intervention to assure protection of child. If yes, return to assessment phase and revise/update case plan. <b>BE AWARE:</b> If new or additional data indicates the child is at risk of harm at home and cannot be protected by agency intervention, consider placement in substitute care.</li> </ul>

## CHILD CANNOT BE PROTECTED AT HOME

RELATIONSHIP.....	Assessment	Goals/Objectives	Intervention Activities	Implementation of Case Plan	Reassessment
<p>Child Welfare Professional must:</p> <ul style="list-style-type: none"> <li>* Clearly explain to parents why the child must be moved from the home;</li> <li>* Reaffirm commitment to reunify family as soon as possible.</li> <li>* Work through parents' anger and other feelings generated by removal.</li> <li>* Reinstate efforts to engage parents into cooperative relationship to enable return of child.</li> </ul>	<p>If the child is removed at intake, assessment is completed in a similar manner to above. If the child is removed despite prior services, most of the assessment should already have been conducted.</p> <p>Additional assessment of critical risk factors may be necessary.</p>	<p><b>GOALS:</b></p> <ul style="list-style-type: none"> <li>* Reunify parent and child</li> <li>* Maintain parent/child relationship</li> <li>* Meet child's special needs.</li> </ul> <p><b>OBJECTIVES:</b></p> <p>All necessary outcomes to make the home safe for the child and to meet the child's special needs in preparation for reunification.</p>	<p>Identified steps and activities to:</p> <ol style="list-style-type: none"> <li>1) Rehabilitate home</li> <li>2) Establish regular visitation with parents</li> <li>3) Services to meet child's special needs.</li> <li>4) Reunify parents and child</li> </ol>		<p>Through case plan review, Child Welfare Professional and client determine whether child can be safely returned and maintained at home. If yes, supervise at home, close case. If child can't be safely reunified, identify what else is needed to make the home safe. Return to the assessment phase and revise/update all parts of the plan.</p> <p>If home cannot be made safe, consider permanent custody.</p>

## REUNIFICATION WITH FAMILY NOT POSSIBLE: CHILD NEEDS PERMANENT HOME

RELATIONSHIP.....	Assessment	Goals/Objectives	Intervention Activities	Implementation of Case Plan	Reassessment
<p>Child Welfare Professional notifies parent that permanent plan will be made for child which may include termination of parents' rights.</p>	<p>Information will be gathered regarding:</p> <ul style="list-style-type: none"> <li>* Child's history, behavior, needs, problems, strengths formalized in psychosocial assessment.</li> <li>* Child's placement needs; characteristics of family to meet physical, social, emotional, and any special needs.</li> <li>* Available placements/homes</li> <li>* Document additional data to justify permanent custody action.</li> </ul>	<p><b>GOAL:</b> Child will be placed in permanent home. (Pref. Adoption)</p> <p><b>OBJECTIVES:</b></p> <ul style="list-style-type: none"> <li>* Obtain Permanent Custody</li> <li>* Identify best placement resources for permanency</li> <li>* Prepare child for placement</li> <li>* Child placed in home</li> <li>* Family and child receive follow-up services to maintain placement</li> </ul>	<p>Identified steps and activities to:</p> <ul style="list-style-type: none"> <li>* Facilitate court activity toward pursuit of PCC</li> <li>* Evaluate and identify the best home for the child.</li> <li>* Prepare and move the child into the new home.</li> <li>* Assist child and family in their adjustment.</li> <li>* Casework support, referral to community services, parent support groups, etc.</li> </ul>		<p>If child successfully placed in adoptive home and placement legally finalized, CLOSE CASE.</p> <p>If placement is not appropriate or disrupts, try again. Determine why it didn't work, (return to assessment) and make necessary revisions in goals and plan activities.</p> <p>CONTINUE IN THIS MODE UNTIL PERMANENCE IS ACHIEVED.</p>
<p>Child Welfare Professional strengthens relationship with child to provide support, stability and guidance during permanent custody and placement activities.</p>					