

Use of Tone

Mrs. Smith again wasn't home for our scheduled appointment. She shows no respect for me and I did not get any messages from her canceling the appointment. It is clear that she has no desire to work on trying to get her children home. This worker left her a note informing her that again she has wasted my time and because of that I will not be scheduling any visits for her with her children until she meets with me.

Scheduled home visit with Mrs. Smith. She was not home. This is the third consecutive home visit Mrs. Smith was not home for. This worker left Mrs. Smith a note requesting a call as future visits with her children cannot be scheduled until I hear from her to confirm that she is OK and can assure her attendance at the visit. This worker needs to meet with Mrs. Smith to review progress on family service plan objectives.