

Cultural Factors in the Casework Relationship

- ↗ Understand values, attitudes, traditions, and beliefs of cultural groups served
- ↗ Become familiar with and abide by rules of social behavior
- ↗ Acknowledge cultural differences
- ↗ Know cultural norms
- ↗ Communicate interest in the family; listen and learn
- ↗ Use techniques to clarify communications
- ↗ Know barriers posed by language