

Engagement Demonstration Feedback Form

Based on your observation of the caseworker behaviors shown in the video, identify which of the engagement skills were demonstrated by the caseworker and the level of effectiveness (**H**=high; **M**=medium or , **L**=low)

NO	YES	LEVEL	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Tuning-into Self and Others
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Focused listening
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Clarification of role and purpose
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Respect
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Clear and accurate response to client questions
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Honesty
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Dependability
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Identification and support of client strengths
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Seeking to understand the client's point of view
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Culturally sensitive practice
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Connecting agency goals with client goals
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Investment in client success
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Outcomes-oriented practice
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Regular feedback
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Confrontation
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Demand for work
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Appropriate use of protective authority

Feedback: What could/should the worker have done to make engagement more effective?