

# Learning Objectives & Competencies

## **Learning Objectives:**

### **Participants will be able to:**

- Identify the conditions for establishing effective engagement with clients;
- Connect the engagement process with the appropriate application of protective authority to establish the collaborative/protective partnership;
- Identify the elements of the solution-focused intervention model that distinguish it from the more typical problem-focused approach;
- Identify seven key solution-focused strategies;
- Identify the appropriate use of the following skills: identifying strengths in a problem situation, exploring past successes, finding and using exceptions to the problem, facilitating a positive vision of the future, scaling questions, encouraging commitment and developing action steps; and
- Identify opportunities to implement the solution-focused interviewing and intervention approach with child welfare clients.

## **Competencies:**

301-3: The Child Welfare Professional is skilled in a variety of interviewing and casework techniques, and can conduct individual and family interviews.

301-4: The Child Welfare Professional can implement problem-solving strategies, can apply these strategies to family's problems and needs, and can teach family members to use problem-solving methods to resolve family problems.