

## WORKSHOP DIRECTORY PAGE

<b>Title:</b> Engaging Clients from a Strength-Based, Solution-Focused Perspective	<b>Competency Number:</b> 301
<b>No. of Hours:</b> 6	<b>Date Workshop Approved:</b> June 6, 2007
<b>Trainer:</b> Dan Krikston	
<p><b>Competency:</b></p> <p>301-3: The Child Welfare Professional is skilled in a variety of interviewing and casework techniques and can conduct individual family interviews.</p> <p>301-4: The Child Welfare Professional can implement problem-solving strategies, can apply these strategies to family's problems and needs, and can teach family members to use problem-solving methods to resolve family problems.</p>	
<p><b>Learning Objectives:</b></p> <p>Participants will be able to:</p> <ul style="list-style-type: none"> <li>• Identify the conditions for establishing effective engagement with clients;</li> <li>• Connect the engagement process with the appropriate application of protective authority to establish the collaborative/protective partnership;</li> <li>• Identify the elements of the solution-focused intervention model that distinguish it from the more typical problem-focused approach;</li> <li>• Identify seven key solution-focused strategies;</li> <li>• Identify the appropriate use of the following skills: identifying strengths in a problem situation, exploring past successes, finding and using exceptions to the problem, facilitating a positive vision of the future, scaling questions, encouraging commitment and developing action steps; and</li> <li>• Identify opportunities to implement the solution-focused interviewing and intervention approach with child welfare clients.</li> </ul>	
<p><b>Calendar Summary:</b></p> <p>Connecting with clients to form a collaborative protective partnership is essential for achieving the mission and goals of child welfare consistent with the values of the social work profession. This workshop provides child welfare practitioners with an understanding of and useful strategies for effective engagement and the appropriate application of protective authority. It also provides a framework for understanding and applying proven best practice strategies and skills from the strength-based, solution-focused model.</p>	

**Handouts:**

Handout #1: Learning Objectives and Competencies (1 page)

Handout #2: Agenda (1 page)

Handout #3: What are Strengths? (1 page)

Handout #4: Promoting Effective Engagement (1 page)

Handout #5: Protective Authority (2 pages)

Handout #6: Engagement Demonstration Feedback Form (1 page)

Handout #7: History & Values (1 page)

Handout #8: Seven Key Solution-Focused Strategies (1 page)

Handout #9: Solution-Focused Interviewing Skills (5 pages)

Handout #10: Solution-Focused Demonstration Feedback Form (1 page)

Handout #11: Creating a Positive Vision of the Future (Transfer of Learning) (3 pages)

Handout #12: Bibliography (1 page)