

301: Effective Interviewing in the Case Planning Process: Skills for Promoting Engagement & Change Guide to Overheads

Day I – A.M.

Section I:

Overhead #1: Learning Objectives (3 pages)

Overhead #2: Agenda (2 pages)

Section II:

Overhead #3: Effective Feedback (1 page)

Overhead #4: Types of Feedback (1 page)

Section III:

Overhead #5: Guidelines for the Introductory Interview (1 page)

Overhead #6: List of Introductory Skills (1 page)

Section IV:

Overhead #7: Strength-Based Practice Values: Saleeby (1 page)

Overhead #8: The Professional Interview: Elements and Requirements (1 page)

Overhead #9: The Four Phases of the Interactional Helping Model (1 pages)

Overhead #10: The Four Phases, Steps & Considerations (4 pages)

Section V:

Overhead #11: Skills Associated with the Interactional Helping Model (1 page)

**301: Effective Interviewing in the Case Planning Process:
Skills for Promoting Engagement & Change
Guide to Overheads (cont'd)**

Day I – P.M.

Section VI:

Overhead #12: Instructions for Conducting the Practice Interview (1 page)

Section VII:

Overhead #13: Anger Event Stages (1 page)

Overhead #14: Steps and Skills Useful in Managing Client Anger (4 pages)

Overhead #15: Some Reasons for Client Resistance (1 page)

Overhead #16: Strategies for Managing Resistance (4 pages)

Section VIII:

None

Day II – A.M.

Section IX:

Overhead #2: Agenda Day II (revisited) (page 2)

Section X:

Overhead #17: Interview Context Elements (1 page)

Overhead #18: Culture and Cultural Competence (1 page)

Overhead #19A: Scatoma Paragraph (1 page)

Overhead #19B: Scatoma Definition (1 page)

Overhead #20: Assessment vs. Helping: Differences and Skills (1 page)

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Guide to Overheads (cont'd)**

Day II – A.M. (continued)

Section XI:

None

Day II – P.M.

Section XII:

None

Section XIII:

Overhead #21: Solution-Focused Principles (1 page)

Overhead#22: Exception Questions (1 page)

Overhead #23: Scaling Questions (1 page)

Overhead #24: The Miracle Question (1 page)

Overhead #25: Follow-Up Questions (1 page)

Section XIV:

None

Section XV:

None

Section XVI:

None