

Learning Objectives & Competencies:

Learning Objectives:

Participants will be able to:

- Identify the elements of and requirements for a professional interview.
- Demonstrate giving effective feedback to colleagues and clients.
- Identify the interviewing skills associated with the Interactional Helping Model and the Solution-Focused Approach.
- Apply strategies and skills from the Interactional Helping Model in interviewing the angry client.
- Identify how changes in work context influence the application of interviewing skills.
- Demonstrate interviewing skills associated with the investigative and helping functions in casework practice.

Competencies:

301-3: The Child Welfare Professional is skilled in a variety of interviewing and casework techniques, and can conduct individual and family interviews.

301-4: The Child Welfare Professional can implement problem-solving strategies, can apply these strategies to family's problems and needs, and can teach family members to use problem-solving methods to resolve family problems.