Discussion Guide for Washington Case
Middle/Work Phase

- **What shows that the worker prepared for this interview?**

- **What are the key questions used by the worker to identify changes and improvements in the care of the children?**

- **How does the worker shift the focus of the interview from change to Charlene's visitors?**

- **What does the worker say that likely reduces Charlene's resistance about the worker's questions concerning her visitors?**

- **Why do you think the worker stresses the need for Charlene to rehearse saying "No" to Cliff at Thelma's next home visit?**