

WHY C&YS WORKERS SEE RECORD-KEEPING AS IRRELEVANT

- 1. Because much of the information they are expected to collect is actually irrelevant to their everyday tasks**
- 2. Documenting records demands time to think about the case and analyze what they are doing and why, which is difficult and time-consuming in their environment**
- 3. Writing down clear goals and objectives means that others can measure achievements against intentions. It means facing up to what can really be achieved.**