

## **6 QUESTIONS – FOR QUESTIONS ROTATION EXERCISE**

1. “I would rather be burned based on what I *did* document in my case record as opposed to what I *didn't* document on my cases.” Does your group think this is a true statement? Why or why not?

Name 3 barriers that exist in your agencies that interfere with good recording of casework activity.

List 3 actions an agency could take to improve the case documentation process.

2. Name 3 actions you should take if accused of malpractice.

Name 3 actions you shouldn't take.

3. There are 2 types of malpractice liability insurance policies – *Occurrence* and *Claims Made*. What do you think the differences are?

Name 5 items of information that you might learn about your county's malpractice insurance policy to help you understand your coverage.

4. Referring families to other public or private agencies for service may increase the risk of *vicarious* liability. Name 5 risk management steps an agency could take to guard against malpractice claims for referrals to other agencies.
5. Name 5 continuing education actions you could take that may provide you with some protection in the event you are accused of malpractice.

6. Child Welfare employees who are “impaired” due to life stresses such as emotional or mental illness, substance abuse, or physical illness may increase the risk of malpractice in the agency. These problems often manifest in workplace behaviors such as numerous absences or tardiness, failures to make visits, document records, or comply with laws and regulations. When a colleague's practice deteriorates to the point that children are jeopardized and other practitioners recognize the problem, failure to intervene could be considered vicarious liability.

Name 5 actions that could be taken if an impaired colleague is identified.