

# ★ Observation ★

*Specific areas for observation during the investigation include:*

- the physical condition of the child(ren);
- the emotional status of the child(ren);
- the reactions of the parents to the agency's concerns;
- the emotional and behavioral status of the parents during the interviewing process, levels of denial and resistance, and use of defense mechanisms;
- interactions between the family members;
- the physical status of the home; and
- the climate of the neighborhood.