

# ❖ Agenda ❖

## **The Intake and Investigation Process**

### SECTION I

#### INTRODUCTION

- A. Preliminaries
- B. Goal of Children and Youth Services
- C. Preservation of Reasonable Parenting
- D. Child and Family Services Review Outcomes
- E. The Conceptual Framework of Intake and Investigation

### SECTION II

#### INTAKE: LAWS, REGULATIONS, BEST PRACTICE

- A. Define Intake
- B. Gather Information
- C. Assess Risk
- D. Knowingly False Reports
- E. Aggravated Circumstances
- F. Protective Services
- G. Record, Research, Review, Refer

### SECTION III

#### INVESTIGATION: LAWS, REGULATIONS, BEST PRACTICE

- A. Begin the Investigation Process
- B. Investigative Teams
- C. Multidisciplinary Teams
- D. Approach the Family
- E. Knowingly False Reports
- F. Determine Safety and Risk
- G. Record and Review
- H. Make Investigative Decisions

### SECTION IV

#### EVALUATION AND CLOSURE